

# Geo Therm Technology

Partnering with stakeholders.  
**Effective implementation**



Continuous improvement of services at Two Counties Police Investigation Centre's supporting Norfolk and Suffolk Constabularies. The implementation of Geo Thermal technologies is a good example of how our approach can be tailored to the specialist needs of our clients and integrated into the environmental plans and strategy of our local Police Services

## Project Value

**£3.126M**

## Project Duration

**3 years**

## Number of sites

**6**



- Partnering for change with multiple stakeholders
- Zero downtime for essential services
- Immediate, noticeable improvement in service quality
- Seamless transition during ongoing building works

### Key results

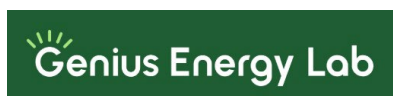
*"Tascor Services Ltd fully project managed and delivered in exactly in the way they said they would, when they said they would"*

## We deliver

Statutory compliance  
Security & Fire Safety  
technical solutions  
Mechanical & Electrical  
maintenance  
Fabric Maintenance  
Caretaker & cleaning  
services  
Project management



Discussing plant with Specialist Contractors



## Our Solution

We consider effective mobilisation. Of which the only disruption noted by our clients was an immediate improvement in service.

Our approach was supported by several best practice principles

- *Relationship development* – high levels of communication between us, the client, impacted staff and other stakeholders
- *Technical excellence* – ensuring the alignment of expertise with services through planning, training and resource management
- *Risk management* – ensuring regulatory compliance and the prioritisation of resources to business-critical services
- *Sustainability* – ensuring zero harm to people and innovating to reduce our impact on the environment
- *Comprehensive accountability* – best practice audit and review processes underpinned by QFM, our FM software solution

Key to success was consulting all the likely stakeholders in service delivery not just the client and transition staff.

Underlying these consultations was a desire to fully understand the integration of services, deliver continuous improvement and maintain positive partnerships. They included specialist contractors, the JSS (SPV), Norfolk and Suffolk Police, stakeholders and building users. Issues ranged from effective project management, scheduling of maintenance work and resolving snagging, to security and to ensure the daily functionality of all police custody buildings.

The project was delivered over a three year period to minimise client impact and deliver energy savings as part of the client environmental strategy.

- A full, security-cleared, operations team
- A complete venue operations manual
- All necessary personal protective equipment (PPE)
- A full preventative maintenance plan (PPM)
- A fully functional helpdesk

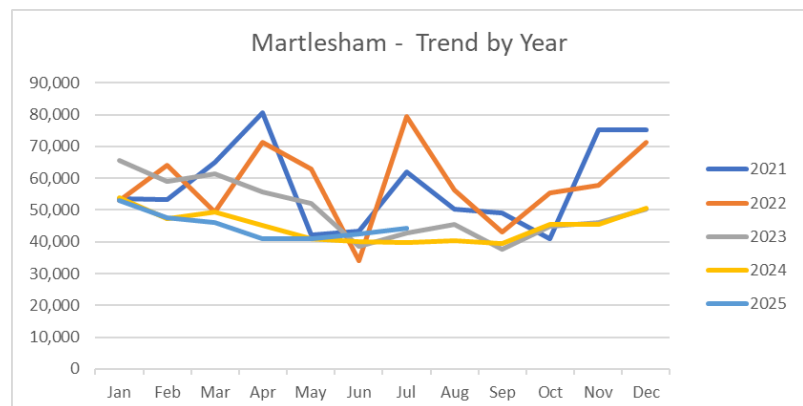
For immediate expertise and guidance, we worked with both the installers of the UK's leading specialist for renewable energy and ground source systems, Zeuner Ltd and Genius Energy Lab for technical support.



- All 6 sites have been installed with Geo Therm technologies, with the final one being completed in July 2025
- Since Jan 2023 energy consumption has reduced by a total of **2,093,756 kWh's** (to July 2025)
- 2023 saw an initial energy cost reduction of **£75k**. Additional savings (2) of **£2.023M** have been achieved through energy cost negotiation and continued reduced in kWh consumption.

## Energy Reduction

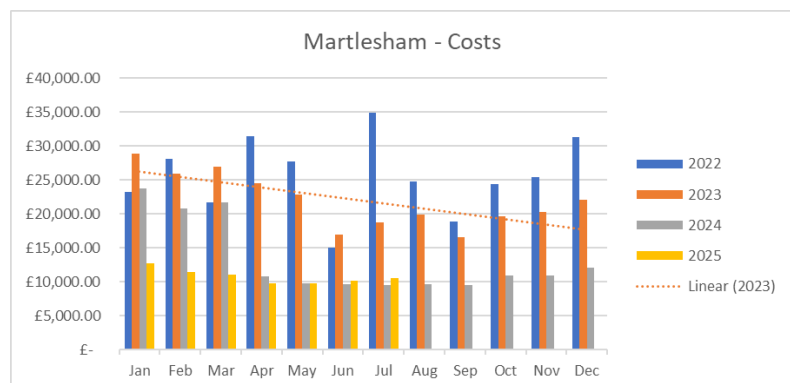
**2,093,756 kWh's**



## Site Example

## Cost Savings

**£2.023M**



Delivering a legacy for local people is a core measure of success for the Police authorities. We partnered with Zeuner Ltd, experts in delivering our customers an optimal product, to suit their requirements in a cost-effective and efficient manner. We believe it is our social responsibility to promote and develop, with appropriate stakeholders, alternative sustainable energy solutions to the UK market for the environmental benefit of today's and future generations.

## Collaboration

Project management at the Police Investigations centres demonstrated the Tascor' value of Collaboration. We worked in partnership with our client, multiple stakeholders, and employees to create excellent relationships. We filled gaps in our skills with accredited training and transition support from experts. We ensured every service we offered was aligned to the commercial and sustainability objectives of a successful project delivery

## Living our Brand Values

For further information:

[Nigel.Seaward@tascor.co.uk](mailto:Nigel.Seaward@tascor.co.uk)



A successful partnership is a crucial success factor for our PFI client and the Police Authority, our principal stakeholder. Success means flawless operations that do not detract from their core business and operational functionality. We are a small, but important part of that picture. We take pride in our ability to align our expertise and values with those of such an exciting and prestigious client.



**Customer**  
first, always



**Fearless**  
**Innovation**



**Achieve**  
together



**Everyone is**  
**valued**