

Cleveland Police

Overview

Cleveland Police serves a diverse area of both urban and rural communities, covering 230 square miles with a population of over 550,000.

Prior to 2007, Cleveland Police's ageing estate was holding back their ambitious 21st century vision and an experienced design, build and facilities management partner was needed to help achieve their goals.



The Tascor led consortium, Cleveland FM Services Ltd, was chosen to design, build and manage two new District Headquarters and two Town Centre Police Offices.

Our Responsibilities

We maintain all four police buildings, carrying out all hard and soft FM services and manage the Cleveland Police Central Property Store, which currently retains approx. 52,500 items.

These key services enable the force to concentrate their budgets on operational need and relieve operational police officers from back office duty.

Services Provided:

Mechanical, electrical, plumbing and fabric maintenance	Traffic Management includes dealing with adverse weather conditions
Disaster Recovery and Business Continuity	Management of waste
Security, CCTV & access control	Retention Management of certified firearms and ammunition
24/7, 365 day Building help-desk services	Initiatives to reduce energy consumption
Cleaning	Pest Control
Caretaking/Janitorial services	Grounds maintenance

Key Facts

- All staff are police security vetted
- Over 250 PPM activities completed each month
- Respond to an average 90 service requests each month
- No service credits imposed
- Full responsibility for lifecycle replacement



Testimonial

I feel it is necessary to bring this continued **exceptional quality of service** to your attention and I, in particular, thank the whole team on behalf of Legal Services for this valued service.

Sheila Wood
Legal Services
Cleveland Police HQ

Can I just add, I couldn't praise Tony enough for his willingness to help and his can do attitude, it was really refreshing given some of the obstructions I've recently come up against. If we had more Tony's who knows what we could achieve.

Sgt 443 Barry Plumpton